



TIMBER Flooring – Care Instructions

(This forms part of the Bass Timber Warranty Document)

Proper care and maintenance of your new timber floor is an essential part of maintaining the good looks and condition for many years. Timber floors are easy to maintain and with a few simple steps and a regular maintenance program, will retain their good looks for the long term.

Lose dirt, grit and other particles can lead to scratching and premature aging of timber floors. We recommend sweeping the floor with a soft broom or dust mop a couple of times per week, or more regularly in high traffic situations, to remove these particles from the floor.

Avoid wet mopping as water and wood are not a good mix. Excessive water on the floor can cause warping, bowing or crowning of the timber planks, and also void your warranty.

We recommend that you use a micro-fibre mop to clean the floor after removing all loose dirt with a soft broom or dust mop. There are many cleaning agents available on the market to help care for your new floor. Avoid using any of the following to clean your timber floor....

- Solvents
- Thinners
- Abrasives
- Oils
- Detergents
- Polishes
- steel wool pads
- wax
- Methylated Spirits
- Kerosene,
- any type of petroleum distillate

Protective pads made from felt or a similar type of material should be used under table and chair legs to help reduce scratching and to protect the floor. Dust mats and/or clean off zones are also highly recommended to help remove grit from feet and shoes before they are transferred to your floor.

Timber floors will fade or darken and even change shade over time. Direct sunlight and permanent rugs will make this more evident. Be sure to rotate rugs so that the floor is exposed to the light in a room evenly with the rest of the floor. In areas where extreme temperature changes or moisture variation are common, gaps or cupping may appear in the floor. Maintenance of ambient temperature is important to avoid dryness that may causes gaps, and moisture increases that may cause cupping.

High heel and stiletto shoes can dent and mark a timber floor surface. Please take care to remove shoes that have exposed heels and/or sharp points. Also be aware that your pets claws can also scratch and dull a timber floor. Regular clipping of your pets nails are recommended.

Should your timber floor require resurfacing, we strongly recommend that you engage the services of a professional floor sander and finisher.

Please contact Bass Timber should you require more detailed or specific information with regards to the care and maintenance of your timber floor.

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